



Quality and Environmental Management Policy

The Board of BALLIU EXPORT, S.A., a specialist company in the design, manufacture and distribution of outdoor furniture, declares that the quality, conservation and protection of the environment are permanent objectives in all the activities conducted in the organisation. Thus it considers that the establishment of a Quality and Environmental Management System, with a focus based on the processes and a thinking based on the risks and opportunities, is an essential element in ensuring the success of our organisation.

The Quality and Environmental Management Policy of BALLIU EXPORT, S.A is defined based on the purpose and the context of the company, which is periodically analysed taking internal and external issues into account, the requirements of the interested parties, as well as the nature, magnitude and environmental impact of our activities, products and services, thus defining the strategic direction of the organisation, oriented towards:

- Obtaining the highest satisfaction of our clients.
- Ensuring compliance with the requirements of the interested parties, placing special emphasis on client requirements, legal requirements, regulations and standards applying to our activity and with all the requirements to which the organisation subscribes in relation to environmental issues.
- Fostering communication with the interested parties.
- Offering our clients quality products and services, encouraging the use of the most efficient technologies, with an elevated proficiency and awareness of our personnel and the implementation of processes that minimise negative environmental impacts.
- Controlling environmental impacts from a perspective of life-cycle analysis, periodically identified and assessed, taking the reduction of negative environmental impacts associated with the same into account.
- Ensuring the continual improvement of the Quality and Environmental Management System.

The Quality and Environmental Management Policy is the basis of our Quality and Environmental Management System, which will be developed establishing the system itself, in a way that a continual improvement can be shown.

The Board of BALLIU EXPORT S.A is fully committed to this policy, which it communicates to the workers in the company, placing the necessary means for its understanding and implementation at the disposition of all the interested parties,

Josep Balliu

General Management

30 November 2017